

2nd Annual Outcomes and Assessment Conference
Shifting Focus: From Student Satisfaction to Learner-Centered Outcomes

Thursday, October 25, 2007

**Spring Creek Campus Conference Center
Collin County Community College**



Sponsored by the Institutional Research Committee

ABOUT OUR CONFERENCE

In Student Affairs/Student Services, we often use student satisfaction surveys and other similar assessments to gauge the effectiveness of our programs and to improve those services. But with the current emphasis on learning, learning outcomes, and assessment of student learning at our institutions, can we shift our outcomes and assessment focus in Student Affairs/Student Services to what might be considered a more learner-centered approach?

We will explore that possibility by considering the learner-centered Student Services model of Alverno College, long a leader nationwide in assessment and outcomes initiatives. We will also hear about emerging learner-centered Student Services/Student Affairs models at two of our Consortium institutions, Collin County Community College and the Dallas County Community College District.

Breakout sessions will focus on Financial Aid and Veterans Affairs; Student Services for Distance Learning Courses; Student Life (student government, residential housing, athletics, etc.); and Counseling/Advising/Career Services/Life Mapping.

There will also be a breakout session for Vice Presidents and Deans.

ABOUT OUR SPEAKERS AND FACILITATORS

Virginia Wagner is the Associate Vice President of Student Services at Alverno College.

Glen Rogers is the Senior Research Associate at Alverno College.

CONFERENCE REGISTRATION FEE: \$85.00

ONLINE REGISTRATION

<http://ntccc.wufoo.com/forms/2nd-annual-outcomes-assessment-conference/>